



Customer Case Study

Zimbali Country Club

August 2015

Challenge

The country club already had a wireless solution in place. This solution was not ideal. The signal coverage was not great. There was no control on access at the club. There were no options to change anything about the setup or tailor the wi-fi to the clubs needs. No part of the solution belonged to the club.

“I like it. It lets me control the wireless solution in place here.” *M. Boshoff GM*

Solution

With the implementation of Mi-WiFi the issues that the country club were not happy with have been addressed. They now have control of all access for both guests and staff. They can manage who is permitted on the network, for how long and how much data is allocated to each user. There is now also the opportunity to obtain various reports on internet usage. As the country club has an onsite tech - they are happy that the hardware can be managed by themselves instead of having to be tied into their last WiFi provider.

A feature they enjoy is the central admin area and being able to change branding and login displays as and when required. This allows the club to advertise upcoming events or just make the login page look good with branding relevant to Zimbali.

A big benefit is that customers no longer complain about WiFi access and for guests using the free access - login is simple with no code required. Even so - it remains secure.

The backend of the solution is easy enough to get to grips with, and should he need assistance, Milaan likes that the support team are approachable and easy to reach.

“...always approachable and easy to reach...” *M. Boshoff GM*



Client Profile

Client Name : Zimbali Country Club
Contact Name : Milaan Boshoff
Contact Title : General Manager
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Web Address : www.zimbali.co.za
Client Industry : Hospitality
Brief description : Zimbali Country Club is situated within Zimbali Coastal Resort. The resort includes upmarket residences, club facilities, restaurants and holiday accomodation. The estate is situated on the KZN north coast.

Technology

Technology used : Mi-WiFi
: MikroTIK



Benefits

Full control by Zimbali Country Club. The complicated factor has been removed for guests loggin onto the network.



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